**Xeno Campanoli**

Tukwila, WA 98168

**PROFESSIONAL SUMMARY**

Dependable and adaptable worker with hands-on experience in logistics, customer service, inventory management, and equipment maintenance. Proven ability to manage high-volume workflows, support warehouse and administrative operations, and interact effectively with customers—including Spanish-speaking clients. Known for strong organizational skills, attention to detail, and a commitment to safety and efficiency in fast-paced environments.

**KEY SKILLS**

Package Handling & Sorting

Warehouse & Logistics Operations

ULD Loading & Transfer

Inventory Organization & Reporting

Equipment Maintenance & Repairs

Customer Service (Bilingual – English/Spanish)

Clerical & Administrative Support

Safety Compliance & Hazard Reporting

Print & Copy Machine Operation

Delivery Assistance & Setup

Time Management & Multi-tasking

Team Collaboration & Communication

**WORK EXPERIENCE:**

**Multiple Placement Worker**

**UPS at Boeing Field UPS BFI - WA**

**11/2024 – Present** **(Part Time**)

* Package handling
* Unload of trailers
* Upstairs sort of incoming packages
* Load, unload, and sort packages in trucks or sorting facilities.
* Scan packages using handheld devices.
* ULD packing and transfers
* Load of ULDS to trailers
* Airplane landing and unload support
* Van unload
* Ensure proper labelling and placement of packages.
* Assist with damaged or misrouted packages.
* Operations support
* Clerical/administrative assistance
* Assist with customer service tasks or documentation
* Maintain clean and organized workspaces
* Follow safety protocols and report hazards

**Morning Opening Clerk**

**Professional Copy and Print - WA**

**3/2024 - 10/2024**

* Prepare and Open Store, preparing equipment, and ensuring its ready for daily operations.
* Supports customer service, print job intake, and daily administrative functions.
* Work with printers and copy machines in support of client requests and store needs
* Restock paper, toner, and other supplies as needed.
* Manage resources, organizing, bringing in supplies and taking out trash
* Special tasks- Speak Spanish with customers when helpful
* Assist with order intake, processing, and customer inquiries.
* Maintain cleanliness and professional appearance of the workstations.

**Software Development Engineer**

**ITWerx/NautilusNet.com at Ballard**

**1/2022 - 9/2023**

* Wrote a "dashboard" reporter for NN Sales to more quickly see Invoice, Purchase Order, FedEx tracking information.
* Provided a diverse set of data analysis activities, ad hoc and ongoing reporting.
* Added functional REST service for quote werks use, PayPal access, and many distributor services.
* Wrote up new production OCR service to bring tesseract operations off MS servers to Ubuntu for a major client.
* Did some analysis and maintenance proposal work for a Xapian search engine for same client, also involving some PHP programming

**General Inventory and Maintenance Aid and Assistant**

**Access Medical Equipment - WA**

**5/2021 - 10/2021**

* Did client device repairs.
* Organized parts in inventory & reporting.
* Aided with deliveries, including loading delivery truck.
* Helping lifts items into domiciles of clients and occasionally helping with returns.

**EDUCATION:**

3/1980 - 3/1983

University of Washington

Bachelor's Degree

1980/03 to 1983/03

University of Washington at Seattle, WA - B.A. in Economics Cum Laude, Phi Beta Kappa